



Return Policy and Procedures

Customers may return “Stock” items, sold by Meadow Burke Products, within 10-days from the invoice date. We do not accept returns for “Non-stock or Specials” or items purchased at “Sale” prices. Please note that all items returned for credit or exchange must be returned in “As New” condition in the original, undamaged packaging.. Partial boxes/bags/bundles of merchandise, originally sold by the box/bag/bundle, will not be accepted for return - except in the case of shipping errors. Shipping charges are not refundable.

- Before returning product, you must first secure a “Credit Memo Authorization” number or CMA. To request a CMA, contact your local Service Center office. Please indicate the original invoice number of the product being returned. Items from different invoices will require separate CMA’s.
- Authorization to return a product will be given to you in the form of a CMA number. A copy of the CMA will be faxed or E-mailed to you and must be included with the return product.
- CMA authorizations expire after 15 days. Returned products received at our facility ,more then 15 days after the CMA was issued, will be refused and returned.
- It is very important that you return the product in “As New” condition. Failure to comply with this requirement may be cause for your return to be rejected. In this instance, the product will be returned to you at customer expense.
- Please write the CMA number on the “Bill of Lading” .and return the product with the completed CMA form attached to the outside of the box. Please DO NOT write on the product or on the outside of the product box.
- Return the product to Meadow Burke with the freight prepaid and insured. Meadow Burke Products will not be responsible for any shipping loss.
- Once the returned product has been inspected and approved for receipt, we will process the CMA credit to your account minus a re-stocking fee of 25%.

No Returns will be accepted after 30 days.